



Use of Text Messaging

The Ridge is expanding the way in which we use Text Messages to communicate with patients from the 1st April 2015

We will by default use text messaging to communicate with patients with regard to the following matters:

- Appointment reminders
- Test Results where appropriate (if results are negative or indicate a routine (non serious) illness)
- Responses to General Enquiries
- Important reminders concerning vaccination campaigns and similar public health messages

All patients will be automatically opted into this service from the 1st April unless you expressly tell us that you do not wish to receive text messages from us. If we do not have a mobile number on your patient records then please let us have your number as soon as possible.

We are also keen to have a parent's mobile number for contact purposes on the record of children up to the age of 16 years old (at which age the parent's number will be removed). Please contact us to register your mobile number in your child's medical record.

Please note that it is patient's responsibility to make sure that we have your latest mobile number and that you inform us at any time that you have changed your number.